



Southern  
Ontario  
Library  
Service

**SOLS' CONTRIBUTION TO LIBRARIES:**

**ANNUAL REPORT 2008-2009**

STRONGER **LIBRARIES**

STRONGER **COMMUNITIES**



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© July 2009 ISBN: 1-894035-52-6



## Letter from the Chairperson and Chief Executive Officer

**Southern Ontario Library Service** exists so that: The people of Ontario, as represented by the Minister with jurisdiction for public libraries, will have equitable access to library services at a sustainable cost. Our services are provided to the 192 library systems in southern Ontario with some services available province-wide. We work closely with our primary funder, the Ministry of Culture, and in cooperation with Ontario Library Service-North, our northern counterpart. This annual report provides an overview of our services and highlights for the fiscal year.

SOLS' overriding consideration is that the people of Ontario will have equitable access to library services. In view of this emphasis, we were very pleased and excited to receive a \$15 million investment from the Ministry of Culture to "support public libraries to bridge the digital divide and to provide all Ontarians with equitable access to digital information, community collections and services". Much of our year was taken up with stakeholder consultations, program development, announcements, information sessions and initial implementation.

2008/09 also saw the introduction of two new programs at SOLS. Advanced EXCEL was introduced to build on EXCEL: A certificate program in managing a small public library. As with EXCEL, Advanced EXCEL is offered to public libraries throughout Ontario. It is offered online with the support of a tutor and students must complete six courses for their Advanced certificate. We were very pleased with the initial enrollment of 110 in the first two semesters.

The Advancing Public Library Leadership (APLL) Institute was also launched in 2008/09. Aimed at public library staff with leadership aspirations, with and without the M.L.I.S. degree, the program consists of an *introductory course* followed by courses in two streams: *Organizational Leadership*; and *Leading in the Municipal Environment*. This certificate program will take approximately two years to complete and is designed to expand and advance the leadership capacity of public library CEOs and managers within the municipal setting. Registrations in this program also exceeded our expectations with 18 plus a waiting list for the second cycle to start in 2010.

At the same time, we continued to focus on our core programs - interlibrary loan, standards and collaboration between libraries. It was a busy and exciting year and, as always, a pleasure working with our many stakeholders as we seek to ensure that Ontarians have equitable access to library services.



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Financial support from the Province of Ontario for SOLS is gratefully acknowledged.

Charitable Registration #10779 8167 RR0001

Brenda Carrigan  
Chair

Laurey Gillies  
CEO

"The SOLS website is a valuable resource, as are the SOLS consultants -- and of course we could not live without InterLibrary Loan and the accompanying delivery service."  
Region of Waterloo Library

## 1: Libraries will be equipped to deliver equitable access.

### 1.1 *There will be a network for equitable access to worldwide library collections.*

#### **INFO (Information Network for Ontario)**

The purpose of Interlibrary Loan (ILL) is to provide access to resources which are not available in one's own library. Through INFO, libraries search the collections of other libraries, locate needed resources and ask to borrow them. The INFO software moves requests from library to library, based on which libraries hold the requested items and starting with the nearest location, until a library fills the request and sends the material. While a search begins with the closest public libraries, it can be extended to university libraries, libraries outside of Ontario and even outside of Canada. Resources available on INFO include the collections of 187 Ontario public libraries. These resources are accessed through a combination of a union catalogue which contains the collections of 66 public libraries and 121 separate library sites. The latter libraries are available as Z39.50 targets - software on these libraries' servers makes it possible to search their local catalogues directly. In total, the collections of 145 public libraries in SOLS, the Toronto Public Library, 41 libraries in northern Ontario, 20 Ontario universities, the Bibliothèque et Archives nationales du Québec and AMICUS (the national database) are available. Users can also search the web resources of Amazon, the Globe and Mail and the Virtual Reference Library.

Our plans for 2009/10 include continuing to expand direct patron access to interlibrary loan. This service enables the public to search for resources outside their own libraries and issue ILL requests themselves. This option is particularly valuable for researchers and other frequent users of ILL. To date, 38 libraries (33 in SOLS and 5 in OLSN) have made this option available to their users. In addition, we will be developing a toolkit for libraries to use in promoting ILL service in their communities.

2008/09 statistics:

- Number of borrows: 226,590 (an increase of 5% over last year)
- Number of libraries borrowing: 173 (90% of the 192 libraries in SOLS)
- Number of borrows from non-public libraries and libraries outside of Ontario: 16,420 (a 11% decrease from last year)
- SOLS' Helpdesk responded to 1,032 inquiries from 198 libraries province-wide (62% of the 321 libraries in Ontario)

*"The interlibrary loan service facilitated through SOLS is vital to our service delivery levels."*  
Lennox & Addington County Public Library

#### **Delivery**

SOLS provides a service to deliver materials borrowed on Interlibrary Loan via twelve routes across southern Ontario. 149 public libraries in southern Ontario receive between one and four courier deliveries a week (depending on ILL volume). We also connect to seven universities and Libraries and Archives Canada. For libraries not on the courier system, SOLS covers the expenses of mailing materials between libraries (\$15,198 this year, an increase of 5% over last year).

Demand for the delivery service continues to grow and we struggle to keep up with the benchmarks. At the same time, the cost of the delivery service has increased almost 19% in the last three years and at \$1,080,134 in 2008/09, represents 22% of our budget. In 2009/10, we are planning a review of this service including a review of what is happening in other jurisdictions, development of alternative models of delivery, user input and recommendations (with projected costs over the next five years).

**1.2 Libraries will provide services according to minimum standards.**

**1.2.1. Libraries will have a mechanism for collaboration on the development and achievement of common standards.**

**Consulting**

In the absence of mandatory standards for library services in Ontario, the public library community developed the *Ontario Public Library Guidelines*. The *Guidelines* provide a framework for improvement for libraries which do not meet basic norms of library practice and service. They also provide a process for accrediting those libraries that do meet the standards. There are fifteen libraries in southern Ontario that are accredited and we are working with others to bring them to this level.

Through a self-assessment tool based on the *Ontario Public Library Guidelines*, we know that about half of our client libraries are unable to meet basic standards for library service. These libraries are mostly small libraries under 30,000 population. The major gap for these libraries remains the absence of a proper policy framework and we continue to develop tools to assist libraries with their policy development. This year we began work on an update of the Trillium Policy Manual and completed new governance policies as well as the new policies required by the 4th edition of the *Guidelines*. We also re-administered the self-assessment tool and collected scores from 59 libraries. Of these, 39 libraries scored 80% or higher and are candidates for accreditation over the next couple of years. For 2009/10, we will continue to add to the Trillium Policy Manual and to conduct pre-audits with libraries nearing creditable status.

SOLS provides information, advice and assistance on sound library, management and governance practices. Key topics are collection development, planning, technology planning and funding development. 80% of our libraries used this service in 2008/09 with a total of 868 inquiries (25% increase over last year). Twenty-two libraries also reported using SOLS information in their fundraising efforts, raising \$495,771.

In 2009/10 we will develop a municipal councillor's orientation kit for use following the next municipal election in 2010. Nigel Bellchamber, a consultant with extensive municipal expertise, has been hired to write the kit and develop strategies for introducing it and to better position libraries within the municipal context. Also this year, we are developing and publishing a Facilities Guide to assist libraries in their building projects.

*"Consultants very helpful. Support for ARUPLO's Kempenfelt is critical and one of the best training programs. Although we didn't use funding info this year our hope is to take advantage of this next year."*  
Chatham-Kent Public Library

## Training

SOLS supports basic library skills training through EXCEL: A Certificate Program in Managing a Small Public Library. To receive the certificate, students must complete ten courses which takes two to three years. In 2008/09, 98 libraries province-wide (30%) had staff registered in EXCEL with a total of 337 registrations in the year. Since the program began in 1987, there have been 699 graduates (44 this year).

We also introduced Advanced EXCEL in 2008/09. The focus remains on training staff and CEOs of rural, small and medium sized public libraries. Following completion of six advanced courses (three of which are mandatory because they are requirements under the *Guidelines*), students will receive an Advanced EXCEL certificate. In this first year of the new program, 45 libraries province-wide (14%) had staff registered in Advanced EXCEL with a total of 110 registrations.

The Advancing Public Library Leadership (APLL) Institute was launched in 2008/09 as well. Aimed at public library staff with leadership aspirations, with and without the M.L.I.S. degree, the program consists of an *introductory course* followed by courses in two streams: *Organizational Leadership; and Leading in the Municipal Environment*. The second stream includes the following courses: Library Legislation: What You Need to Know, Succeeding in the Municipal Environment, Public Libraries & Community Development, Municipal Cultural Planning, Influence and Advocacy. This certificate program will take approximately two years to complete and is designed to expand and advance the leadership capacity of public library CEOs and managers within the municipal setting. In its first year of operation, APLL had 18 registrants from 15 libraries.

SOLS also supports the continuing education needs of library staff through a cycle of workshops, webinars and a residential program at the Kempenfelt Centre for the staff of ARUPLO (Administrators of Rural/Urban Public Libraries of Ontario). In 2008/09, 181 libraries (93%) participated in training events with 1,580 registrations. While registrations are down 10% from last year, the number of participating libraries increased by 37%.

*"Without the assistance, advice, training, and support from SOLS, I personally feel that small libraries would not be able to provide "library service" the way it is meant by the Ministry."*  
Galway-Cavendish & Harvey Township Public Library

## Clearinghouse and Publications

Consulting staff also maintain a clearinghouse which is a comprehensive topical index to information relevant to public libraries. This resource is maintained jointly by SOLS and OLSN. It contains links to selected SOLS information, OLSN information, as well as links to external sources. There were over 225,493 hits on our website this year (an increase of 17%) and 87% of our libraries report using SOLS-authored materials.

*"SOLS Clearinghouse and consultant services are invaluable."*  
Oxford County Public Library

### **1.3 Libraries will have a mechanism for collaboration on the cost-effective acquisition and use of resources.**

#### **COOL**

SOLS is a founding member of COOL, a consortium of Ontario university, college and school libraries created to negotiate licenses and discounted prices for electronic resources. We currently offer 28 products. Participation in 2008/09 was 68 libraries province-wide (down 13% from last year) spending \$473,578 and saving over \$100,000 by working together.

The ebook/audiobook collection was developed under COOL as a joint initiative with the universities and colleges. It enables libraries to purchase resources as a shared collection thereby gaining access to many more titles than they could afford alone. Depending on the year a library joined, the collection ranges from 4,859 to 6,735 ebook titles and 1,953 audiobook titles. In 2008/09, 159 public libraries province-wide (50%) participated in this collection. SOLS continued to subsidize small and First Nations participation through the fundraising efforts of the Board. \$6,800 was contributed to support the participation of sixty-eight small and First Nations libraries.

#### **Pools**

SOLS coordinates buying pools for specialized materials. We run seven pools which rotate approximately 53,000 items annually for 97 public libraries providing their users with fresh collections every few months. In 2008/09, pool members spent \$66,674 on new acquisitions and realized an average discount of 20% by combining their buying power. For libraries participating in pools, these collections represent a significant proportion of the total collection of that type available to their users:

- Large print: 23%
- Video: 50%
- Talking book: 45%
- Multilingual - Print: 23%
- Multilingual - DVD: 55%
- DVD: 32%

*"The use of Pools enhances and expands our service delivery of these resources."*  
North Perth Public Library

## Consortium/Charitable Purchasing Agreements (CPAs)

CPAs are economies of scale discounts. SOLS is able to secure much cheaper prices than libraries can on their own as our bargaining power comes from the potential economies of scale we represent with all libraries. This is a project that we offer jointly with OLSN, together making our expertise available province-wide. We currently offer CPAs with 13 vendors in extended health insurance, collections, library automation, library supplies, office products, delivery, and promotional materials. In 2008/09, 199 libraries province-wide (62%) participated in CPAs spending \$915,355 and saving over \$289,000.

## Networking

SOLS organizes networking opportunities for trustees, library CEOs, and First Nations staff as well as interest groups and online discussion forums (listservs). The purpose of the meetings is to share information and learn from peers. In 2008/09, SOLS facilitated 34 meetings for a total of 370 participants from 157 libraries (81%). SOLS also hosts electronic discussion groups for sharing information and expertise. We currently have 51 groups with 3,705 subscribers.

*"I find SOLS to be extremely valuable for small libraries!!! ILL is wonderful of course & the pools are great for stretching \$\$ for specialized collections - but also find the training & networking & the collection of library resources to be extremely valuable -- I don't know what we would do without you!!!"*  
Merrickville Public Library

## Collaborative Projects

SOLS facilitates linkages for libraries to participate in initiatives within the broader library community thereby avoiding costs and gaining access to resources. For example, SOLS has supported the TD Summer Reading Program since 2000 when it was first expanded beyond Toronto. Each year, we organize the ordering process for libraries in southern Ontario, deliver all of the materials to SOLS' libraries, post information about booklists, clip art and other program ideas on our website, as well as organize a number of orientation sessions. In 2008/09, 175 libraries (90%) participated in the program ordering 142,000 program kits.

## **2: The Minister will be equipped to deliver equitable access.**

### ***2.1 The Minister will have expert, credible information and advice about the sector.***

#### **Contact Management**

SOLS is consolidating a variety of data about libraries in Ontario to create a single database of current library information that is easily accessible to all SOLS staff, and that can also be shared where appropriate with our libraries and stakeholders. The main focus of the database is information on libraries including basic directory information (e.g. address, telephone), use of SOLS services, and annual survey data. We are using this system to consolidate orders under the \$15 million program and give libraries access to their library credit balance. In 2009/10, we plan to introduce online registration for events (with direct payment), including workshops, EXCEL and Advanced EXCEL.

### ***2.2 The Minister will have a mechanism for delivery of core information and services that need to reach all libraries.***

#### **Internet Connectivity**

SOLS manages the Internet Connectivity project on behalf of the Ministry of Culture for libraries province-wide. The project's purpose is to improve connectivity and this year, the target was to attain a minimum speed of 1mbs in all branches. We are now funding 216 library systems province-wide (67%) improving connectivity in 322 branches including 100% of First Nations libraries.

#### **First Nations**

First Nation Public Libraries are eligible for all services provided by SOLS, and in addition receive specialized support through a special Ministry of Culture grant. This support focuses on assisting First Nations in the development of library services and to communicate with organizations concerned with the development of library service to Aboriginal people, including other governments and the private sector. Specific initiatives include:

- Consulting on First Nation and Aboriginal issues to First Nation band councils and library staff, as well as to non-native libraries.
- Coordinating the First Nation Communities Read program. With the support of a grant from Canadian Heritage, we invite publishers to nominate recent children's books written, illustrated by, or dealing with Aboriginal cultures and peoples. A jury selects a winning title which is then promoted to First Nations and municipal public libraries.
- Assisting First Nations libraries in their advocacy projects.

## Program Plan for \$15 Million Investment

In March 2008, the Ministry of Culture announced a fourth quarter investment of \$15 million to help SOLS and OLSN work collaboratively to "support public libraries to bridge the digital divide and to provide all Ontarians with equitable access to digital information, community collections and services". SOLS and OLSN spent much of the summer meeting with client libraries to get their input on how the funds should be used. A total of ten regional meetings (five in each of the OLS areas) and two teleconferences were held. We also met with key library organizations and accepted written submissions. 154 people representing 135 libraries participated in these consultations and we received written submissions from twenty-one libraries - in all, close to 50% of the libraries in Ontario provided input.

Based on this input, SOLS and OLSN developed the following program streams which were announced on January 29, 2009:

- \$7.4 million was allocated to library credits to be used for eligible expenditures identified in five categories in the Grant Program Guidelines: Learning and Literacy for Target Groups, Collections, Training, Accessibility for Ontarians with Disabilities Act (AODA) Compliance, Automation - New Technologies. Some categories include options for libraries to participate in consortia purchases. In all cases, libraries have the option of making their own purchases and submitting invoices to SOLS for reimbursement. As of March 31, 2009, we had received over \$50,000 in orders through the online store and another \$18,000 in reimbursement requests.
- \$2 million was allocated to Application Programs targeting Services for Under-Served Groups and IT Support/Training. The deadline for submissions is September 30, 2009. SOLS and OLSN will convene a peer review panel to rank all applications and recommend projects and level of funding.
- \$500,000 was allocated to the Education Fund. There are four deadlines for submission over two years. As with the program above, we will convene a peer review panel to assess and rank applications.
- \$3.8 million was allocated for a variety of projects: Downloadable Audiobooks from Overdrive, French Language e-Resources - L'Actualité Francophone Plus from CEDROM, Genealogy Database - Ancestry Library Edition from Micromedia Proquest, Tools and Training for e-Resources, Feasibility Study on Open Source ILS, Social Networking and Federated Search, Joint Automation Server Initiative (JASI), Technology Standards, Virtual Service to Remote Communities, Digitization, First Nations Repository Program, Futures Symposium/Libraries 2020, Face to Face EXCEL for First Nations, Alternative Methods for Delivering Distance Education, and Leadership by Design - Trustee Training. Most of the projects will run for two years with a start date in 2009/10.

Major program announcements were made in December 2008 and January 2009. In addition, we created a \$15 million website which provides up-to-date information on all aspects of the investment and our program plans. We also conducted a series of information sessions with eight regional meetings throughout southern Ontario at the end of March. They were attended by 99 libraries. We offered four online sessions with total attendance of 63 libraries and OLSN has run five online sessions in the same period with 76 libraries. Total participation in sessions numbered 238 (74%) libraries province-wide.

*"We appreciate the resources/services/training opportunities that SOLS pulls together on behalf of Ontario libraries, and especially this year, their organizing work for the \$15 million project."  
Georgina Public Library*

## Club Amick

Club Amick is a book club for children in Ontario's remote First Nation communities. Club Amick is the fourth phase of the Lieutenant Governor's Aboriginal Literacy initiatives which targeted the needs and interests of First Nation youth in remote northern communities. The goal for Club Amick is for young Native children to create their own home libraries, to receive packages addressed in their names featuring a newsletter together with a special book selected just for them, and to keep the literacy light burning. The approximately 4,200 children in kindergarten to Grade 6 participating in the program each receive four children's books and activities-oriented newsletters a year.

SOLS administers the project in conjunction with OLSN. The Government of Ontario is the lead funder through the Ministries of Citizenship, Children and Youth Services, and Training, Colleges and Universities. SOLS also received a multi-year grant from the Ontario Trillium Foundation for Club Amick. In addition, hundreds of individuals and organizations have stepped forward with donations. While all donors are listed on Club Amick's website at [www.clubamick.ca](http://www.clubamick.ca), the lead donors in 2008 are also listed here:

**\$20,000 - \$50,000**

Bennett Family Foundation  
Paul McPherson

**\$5,000 - \$20,000**

Rotary Club of Toronto West

We also have the support of several organizations that have made in-kind donations. The Library Services Center has donated space for receiving and sorting the books and newsletters for each distribution. Several transportation companies have graciously donated the cost of transport including Air Creebec, Bamaji Airways, The Erb Group of Companies, Gardewine Group - Gardewine North, Manitoulin Transport, Nakina Air Service, and Wasaya Airways.

We are grateful to all Club Amick supporters and donors for their generous contributions to this important program.

SOUTHERN ONTARIO LIBRARY SERVICE  
Statement of Financial Position  
March 31, 2009

	Operating Fund	Equipment Fund	Restricted Funds (Schedule)	Total 2009	Total 2008
<b>ASSETS</b>					
<b>Current assets</b>					
Cash	\$ 257,284	\$ 20,000	\$ 17,289,806	\$ 17,567,090	\$ 1,592,318
Grant receivable	-	-	-	-	10,062
Accounts receivable	91,518	-	11,099	102,617	91,061
Prepaid expenses	84,056	-	-	84,056	96,422
	432,858	20,000	17,300,905	17,753,763	1,789,863
<b>Equipment and leasehold improvements</b>	-	311,170	-	311,170	338,435
	432,858	331,170	17,300,905	18,064,933	2,128,298
<b>LIABILITIES AND FUND BALANCES</b>					
<b>Current liabilities</b>					
Accounts payable & accrued liabilities	251,829	-	249,219	501,048	290,483
Deferred revenue	-	-	17,051,686	17,051,686	1,372,448
Deferred capital contributions	-	236,565	-	236,565	228,518
Deferred lease inducement	86,386	-	-	86,386	100,809
	338,215	236,565	17,300,905	17,875,685	1,992,258
<b>Fund balances</b>					
Invested in equipment and leasehold improvements	-	94,605	-	94,605	109,917
Unrestricted	94,643	-	-	94,643	26,123
	94,643	94,605	-	189,248	136,040
	\$ 432,858	\$ 331,170	\$ 17,300,905	\$ 18,064,933	\$ 2,128,298

The summarized Statements of Financial Position and Operations and Fund Balances are extracted from the complete audited financial statements of Southern Ontario Library Service for the year ended March 31, 2009. A complete set of financial statements is available on SOLS' website at [www.sols.org](http://www.sols.org) under the heading "About SOLS".

# STRONGER LIBRARIES STRONGER COMMUNITIES

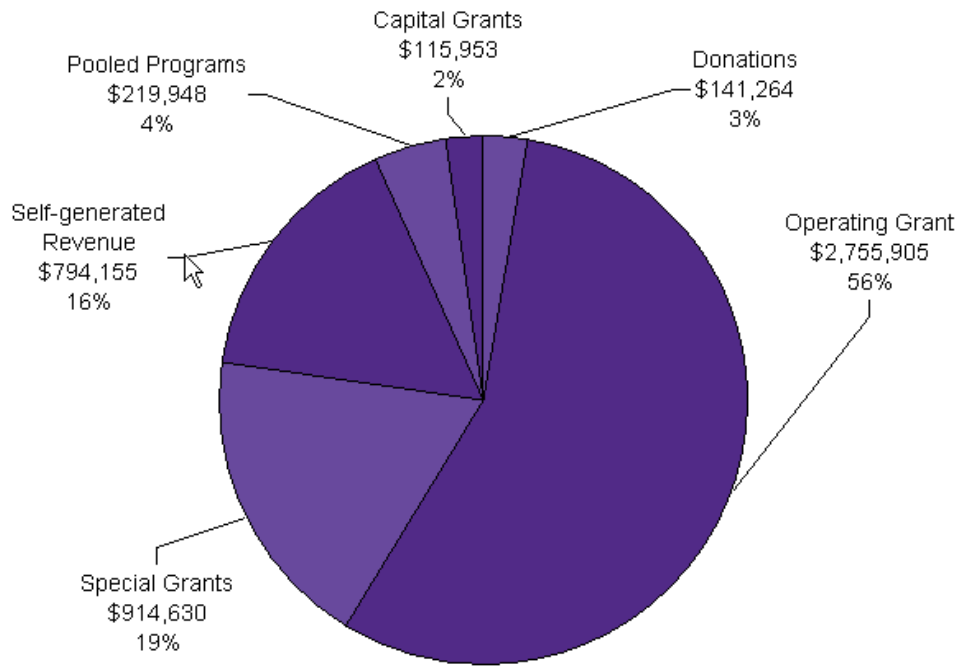
## SOUTHERN ONTARIO LIBRARY SERVICE Statement of Operations and Fund Balances March 31, 2009

	Operating Fund	Equipment Fund	Restricted Funds	Total 2009	Total 2008
<b>Revenue</b>					
Province of Ontario operating grants	\$ 2,755,905	\$ -	\$ -	\$ 2,755,905	\$ 2,755,905
Province of Ontario capital grants	-	115,953	-	115,953	96,275
Special grants	8,362	-	906,268	914,630	730,088
Self-generated revenue	546,918	-	247,237	794,155	564,154
Donations	1,933	-	139,331	141,264	60,755
Pooled resources from public libraries	-	-	219,948	219,948	143,931
<b>Total revenue</b>	<b>3,313,118</b>	<b>115,953</b>	<b>1,512,784</b>	<b>4,941,855</b>	<b>4,351,108</b>
<b>Expenditures</b>					
<i>Libraries will be equipped to deliver equitable access</i>					
<i>Access to worldwide library collections</i>					
Information services	664,931	24,556	-	689,487	650,707
Delivery	981,497	98,637	-	1,080,134	1,069,773
<i>Services according to minimum standards</i>					
Consulting and training	990,407	-	-	990,407	1,070,502
APLL program	6,838	-	10,749	17,587	-
<i>Mechanism for collaboration</i>					
Experience	9,291	-	-	9,291	6,653
Pooled materials and databases	-	-	233,548	233,548	157,531
	2,652,964	123,193	244,297	3,020,454	2,955,166
<i>The Minister will be equipped to deliver equitable access</i>					
\$15 million investment in public libraries	-	-	214,322	214,322	-
Library internet access	-	-	640,047	640,047	451,849
First Nations consulting	-	-	120,239	120,239	94,347
First Nations advocacy kit	-	-	3,195	3,195	4,422
First Nation communities read program	-	-	15,148	15,148	8,664
Contact database	-	8,666	-	8,666	20,477
CEO salary survey	-	-	-	-	15,375
	-	8,666	992,951	1,001,617	595,134
<i>Lieutenant Governor's literacy initiatives</i>					
Club Amick	-	-	275,536	275,536	195,685
Other initiatives	-	-	-	-	69,592
	-	-	275,536	275,536	265,277
<i>Administration and governance</i>					
	567,044	23,996	-	591,040	561,761
<b>Total expenditures</b>	<b>3,220,008</b>	<b>155,855</b>	<b>1,512,784</b>	<b>4,888,647</b>	<b>4,377,338</b>
Excess (deficiency) of revenue over expenditures for the year	93,110	(39,902)	-	53,208	(26,230)
Fund balances - at beginning of year	26,123	109,917	-	136,040	162,270
Interfund transfer	(24,590)	24,590	-	-	-
<b>Fund balances - at end of year</b>	<b>\$ 94,643</b>	<b>\$ 94,605</b>	<b>\$ -</b>	<b>\$ 189,248</b>	<b>\$ 136,040</b>

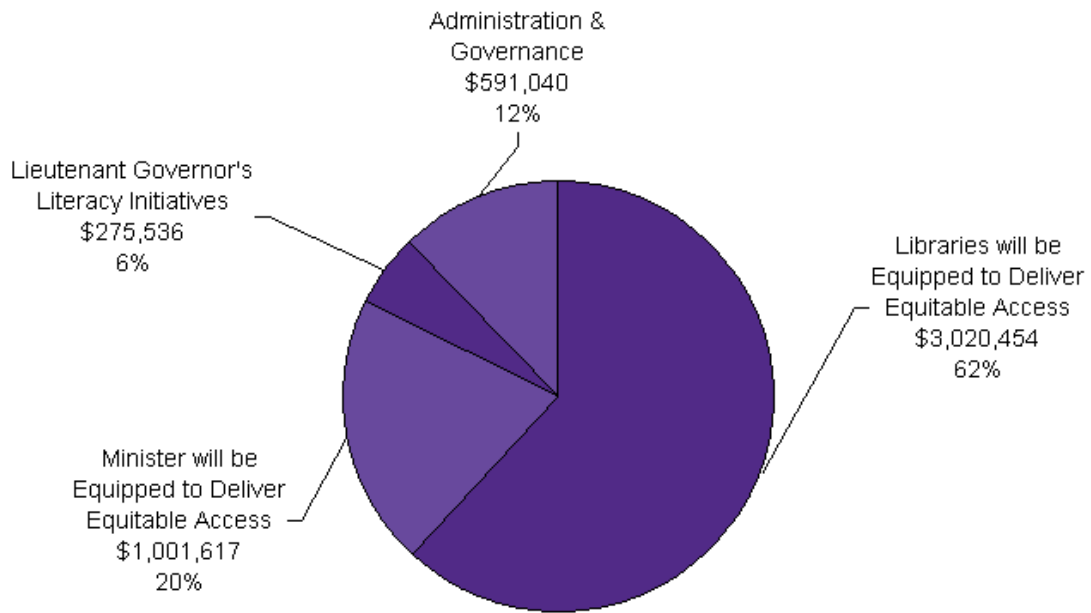
SOUTHERN ONTARIO LIBRARY SERVICE  
 Schedule of Financial Position by Restricted Funds  
 March 31, 2009

	\$15M Investment in Public Libraries	Connectivity	Club Amick	Other Restricted Funds	2009	2008
<b>ASSETS</b>						
Current assets						
Cash	\$ 15,096,422	\$ 1,375,925	\$ 587,181	\$ 230,258	\$ 17,289,806	\$ 1,486,285
Grant receivable	-	-	-	-	-	10,062
Accounts receivable	-	-	-	11,099	11,099	8,702
Prepaid expenses	-	-	-	-	-	2,452
	<u>15,096,442</u>	<u>1,375,925</u>	<u>587,181</u>	<u>241,357</u>	<u>17,300,905</u>	<u>1,507,501</u>
<b>LIABILITIES</b>						
Current liabilities						
Accounts payable and accrued liabilities	28,275	186,782	5,275	28,887	249,219	135,053
Deferred revenue	15,068,167	1,189,143	581,906	212,470	17,051,686	1,372,448
	<u>\$ 15,096,442</u>	<u>\$ 1,375,925</u>	<u>\$ 587,181</u>	<u>\$ 241,357</u>	<u>\$ 17,300,905</u>	<u>\$ 1,507,501</u>

Source of Funds



Expenditures by Board Ends



## Donors to SOLS' Programs

We would like to extend a special thank you to the following people for their generous contributions to SOLS in 2008:

### Leaders (\$1,000 or more)

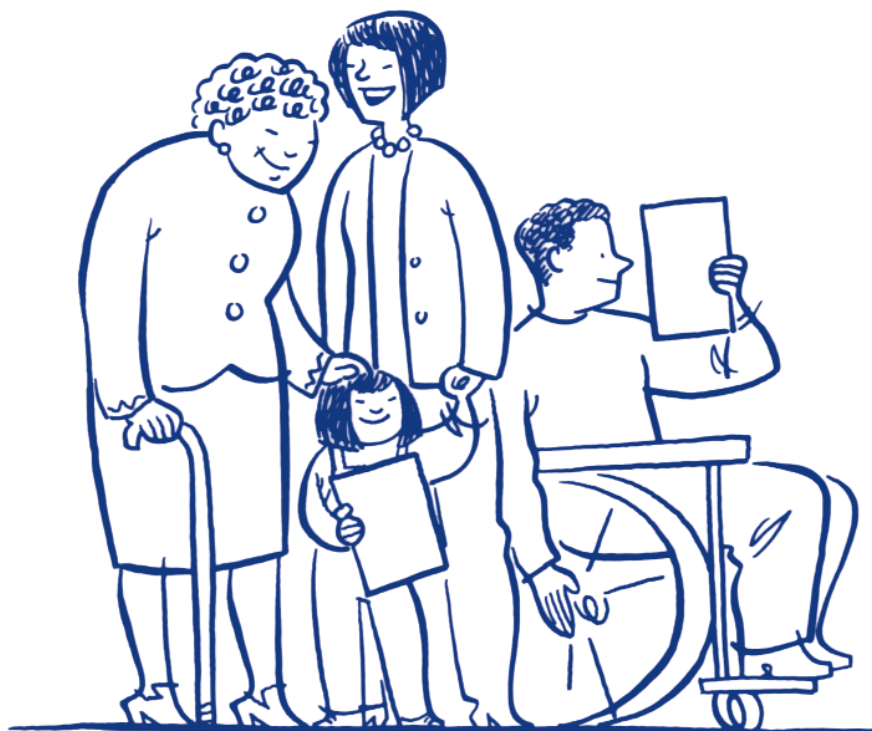
George Hodgkinson  
Susannah Ketchum  
Anonymous Donation

### Supporters (\$500-\$999)

Brenda Carrigan  
Barbara Franchetto  
Jane Marlatt  
Audrey Lawrence  
Jill Pangborne

### Connectors (up to \$500)

Claire Anderson  
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Rudi Denham  
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David Klebanoff  
Rob Lavery  
Vince Marchesano  
Karen McGrath  
Meaford Public Library  
Daryl Novak  
Claudette Richardson  
Beverley Rix  
Larry Stewart  
Anonymous Donation



## Board Members

**Lynne Baxter.** North Grenville, Trustee Council 8. Lynne is currently Chair of the North Grenville Public Library Board and is in her ninth year as a board trustee. She is also Chair of Trustee Council 8. In addition, Lynne represents the North Grenville Library on the Business Improvement Area (BIA). Lynne is a Policy Technical Advisor for the Registered Plans Directorate of Canada Revenue Agency.

**Lorraine Bourdeau.** Ministerial. Lorraine Bourdeau is a retired teacher with 28 years of experience at the secondary level in Stormont, Dundas & Glengarry. Her majors were geography and library science. After retirement she was Chair of the Friends of the Crysler library until January 2007.

**Ian Brebner.** Ministerial. Ian is a cash crop farmer in North Middlesex in partnership with his brother. He is Deputy Mayor on the North Middlesex council as well as serving on the Middlesex County council. He was warden for Middlesex County in 2004 and has been Chair of the Middlesex Library Board for the past five years and also served as Chair in 1999. He also works part time for Agricorp which administers crop insurance for Ontario. He has been a long time member of his local library which is one of the few Carnegie libraries still in its original condition. He enjoys watching and attending Nascar races in his spare time and looks forward to his annual trip to the race in Bristol Tennessee. Books have always been a big part of his life and serving on the SOLS Board is a pleasure.

**Jill Cameron.** Ministerial. Jill has worked as an editor, specializing in the environment and the law for 20 years. She is a long-term advocate for public libraries. She has volunteered for local libraries and is a board member of several sports and community organizations. She has a B.A in English, attended the OCAD, and has a keen interest in the architecture of rural Ontario.

**Brenda Carrigan.** (SOLS Board Chair) Clarington, Trustee Council 5. Brenda is Vice-Chair of Trustee Council 5. A professional librarian, Brenda's career spanned several countries (including Australia, the United Kingdom and Canada) and culminated with 29 years at the Oshawa Public Library from which she is currently retired.

**Bob Coryell.** Tay Township, Trustee Council 4. Bob has a BA from York University in Economics. This was achieved over 8 years at night school during which time he worked fulltime at CIL (eventually 37 years), got married to Jean (working on 44 years) and the proud father of two. Bob got into the computer field in the early 70's and this became his full time job while traveling for CIL throughout the world. Bob's early retirement was short lived as he was successful as a Municipal Councillor which lasted 6 years. Once this was over, he became a member of the Library Board and Chairman, then on Trustee Council 4, and Chairman and finally as a board member of SOLS. Bob volunteered as a baseball umpire, soccer coach, Beaver leader, throughout the early years and continues to volunteer in retirement for the Red Cross, the local hospital, chairman of fundraising for the local library renovation and he participates in several seniors clubs on their executive committee.

**Virginia DiLauro.** Caledon, Trustee Council 2. Virginia is an administrative assistant in a law firm in Toronto. She is serving her second term as a member of the Town of Caledon Public Library board. Virginia has volunteered in elementary and secondary school libraries, literacy programs, parent teacher associations, school councils, environmental and education advocacy groups and community policing committees in Ontario, Quebec and the U.S. She holds a business administration degree.

## Board Members

**Bob Ernest.** Waterloo, Trustee Council 3. Bob is Vice-Chair of the Waterloo Public Library Board and served for several years as a member of the provincial executive of the Ontario Library Boards Association. He is a retired teacher and education consultant. He was also involved with his teachers' federation and is now an honorary member of the Waterloo Local of the Elementary Teachers' Federation of Ontario. He is active with the Waterloo branch of the Retired Teachers of Ontario serving on the local executive. Bob also serves on the provincial executive for an Ontario political party. He is a part-time produce vendor at the Goderich Farmers' Market during the summer.

**Sandy French.** Halton Hills, Trustee Council 2. Knowing the importance of the local library as a centre for early literacy, Sandy volunteers as a director of the Halton Hills Public Library Board. He is also a member of the branch re-development committee for Georgetown. From there, Sandy has extended his participation in the library world as a SOLS director. As a freelance videographer/editor, Sandy covers politics and local events in Halton Region.

**George Hodgkinson.** (SOLS Board Vice-Chair) Laurentian Valley Twp, Trustee Council 7. George is a Trustee on the Pembroke Public Library Board and Chair of Trustee Council 7. He is serving his second term as a Municipal Councillor in Laurentian Valley. George retired in 1993 after thirty six years with the Canadian Forces Medical Service. He retired with the rank of Chief Warrant Officer (CWO). He is the recipient of the Order of St John of Jerusalem, the Special Service Medal, Queen's Jubilee Medal, Canadian Forces Decoration, 2nd class as well as having received two Ontario Volunteer Service Recognition Awards. He has been actively involved with the local VON as well as having served as an advisory councillor for TV Ontario.

**Jackie Houde.** Cornwall, Trustee Council 8. Jackie is the Chair of the Cornwall Public Library Board. She is a retired teacher who taught for 34 years at the elementary level. She is also on the District 25 Board of the Retired Teachers of Ontario and, related to that, she is part of the provincial communications committee.

**Dave Jones.** Middlesex County, Trustee Council 1. Dave was appointed to the Middlesex County Library Board in January 2007. He was a member of the board as a County of Middlesex councillor from 1995-1996. He also served a three year term as municipal councillor in the Township of North Dorchester and the Municipality of Thames Centre. He retired after a 40 year career in dentistry but is still actively involved in community organizations and provincial dental committees. Along with wife Mary Ann he runs a horse and tree farm operation. His interest in library systems goes well beyond the core services traditionally offered. The changes that have occurred in the last ten years have been very exciting and he looks forward to our new challenges.

**Donna Kenwell.** Ministerial. Donna retired in June 2007 after having been a teacher-librarian for more than 33 years. She holds a Master of Library Science from U.W.O. Donna is spending her retirement gardening, reading mysteries and renovating a century-old farmhouse. She is also a member of the Springwater Public Library board and Chairperson of the Gryphon Theatre Foundation.

## Board Members

**Karen McGrath.** Ministerial. Karen is currently the Manager of Library Services at Niagara College. With an undergraduate degree in French language and literature from Wilfrid Laurier University and an MLS from Toronto, it seemed natural to head to Ottawa to begin her library career. For the next 20 years, she worked in federal government libraries finishing up at the National Library of Canada in the Office of the National Librarian as Roch Carrier's Executive Advisor. In 2003, she made the leap to Ontario public libraries, first to Lincoln and then to Niagara-on-the-Lake in 2005. She is currently past-President of the Ontario Public Library Association and a member of the Board of the Niagara Historical Society and Museum.

**Claudette Richardson.** Kingston-Frontenac, Trustee Council 6. Claudette is in her third term as a Library Trustee with the Kingston-Frontenac Public Library Board, currently serving as Chair. A certified Human Resources professional, she combines contract work with her volunteer work in her parish, her city and as an Ontario Block Parents Board member. Claudette, married for almost 25 years, has three adult children, two of whom are university students.

**Jean Rixen.** Deseronto, Trustee Council 6. Jean has been on the Deseronto Library Board for over 15 years. She is also on the Board of Directors of Trenval—the local Community Futures Development Corporation in the Quinte area and is on the Deseronto Revitalization Committee. She has been a member of the Quinte Quilters Guild for many years. Jean is semi-retired, working part-time as a planning consultant.

**Larry Stewart.** Brant County, Trustee Council 1. Larry is the current Chair of the County of Brant Library Board and has been for the past four years. After a forty year career in health care as a teacher, clinician, manager and administrator, Larry has been retired since 2003. In addition to involvement with the library community through SOLS and FOPL Boards, he volunteers with the Canadian Cancer Society, the Heart and Stroke Foundation and March of Dimes.

**Patricia Symon.** Bruce County, Trustee Council 3. Patricia is the Vice-Chair of the Bruce County Library Board and has served for many years as a board member. She has been involved with the library community most of her life. She enjoys spending time with family, loving her six beautiful granddaughters, reading, sewing, gardening and volunteering seems to make the time pass very quickly.

**Ingrid Van Rotterdam.** Georgian Bay Township, Trustee Council 4. Ingrid is a partner in the Arlett van Rotterdam Partnership, a consultancy working with the non-profit sector since 1994. Prior to this Ingrid has served as Executive Director of the Canadian Bookseller's Association; Director of Regional Grants for the Ontario Trillium Foundation; Director of Information Services for Imagine Canada (the Canadian Centre for Philanthropy) and contractual consultancies for the Donner Canadian Foundation and Levi Strauss Canada. Ingrid holds a Masters in Library and Information Science from the University of Western Ontario (1980).



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*Financial support from the Province of Ontario is gratefully acknowledged.  
Charitable Registration #10779 8167 RR0001*