current and emerging trends and innovations in public library service
building & design trends

Seattle, Washington
A traditional library is combined with space for classes.

The flagship building of a program that aimed to push libraries into the 21st century, including the latest digital technology.
This monolithic design is surprisingly airy and open on the inside, encouraging not just the study of books but also the exploration of new types of media.

“We are drawn to these projects for their potential to engage the public and not only to give cultural and social life to their cities and towns but also for their ability to work as a accelerator for learning and knowledge,” says Bjarne Hammer, an SHL founding partner.
Local materials and a local workforce help make the Villanueva Public Library in Colombia a sustainable structure.

The collaboration between four young architects places two volumes, one made of solid stone and the other an airy latticed pine structure, right beside each other in a visually engaging contrast.
Looking down on what was once among the most dangerous neighborhoods in Latin America.

Designed by Giancarlo Mazzanti as a symbol of hope, the library, auditorium and community center buildings were inspired by the shape of boulders.
A striking conical volume emerges from what appears to be a green hill, but is actually a subterranean library with a living roof.

The library at Delft’s University of Technology was designed by Mecanoo. The cone shape descends into the main room of the library and contains spiral staircases leading to reading rooms.
Ann Arbor, Michigan boasts a beautiful modern library designed by InFORM Studio. Replacing a 4,000-square-foot library located in a strip mall, the new structure, completed in 2008, is long, low and geometric. *Rustic natural tree trunk columns echo the woods* outside while high ceilings, pale ash and white paint make it feel even more spacious.
The library includes the saltwater aquarium, which was expanded to a 15,000 gallon tank complete with coral and sharks, a lighthouse, a model space shuttle ("The Spirit of Cerritos"), a *Tyrannosaurus rex* fossil replica (named Stan), a little theater, an arts and crafts room, simulated atmospheric changes in a rainforest theme, a night sky theme, a lighthouse in which children can read, and a green screen.
The Library as a Story Publisher

One of the biggest projects we’re working on is DOK Agora, “the storyboard of your life.” On huge screens in the library, it is possible to present an exhibition of whatever you, as a patron, think is important and of value to the community.
Technology meets Community Interaction
Patrons can use these Tank U stations to download digital content to their phones so they can enjoy it whenever they like.
Service desks and shelving & lighting solutions that are mobile allow for multiple uses and future flexibility.
Third Place & Community Space

Scugog Memorial Public Library

Angus Glen Branch, Markham
building & design trends roundup

Sustainable

• LEED design, green/white roof, rainwater harvesting, solar/geothermal energy, bike racks, energy efficient lighting solutions, green waste management practices.

Accessible

• Location and spaces, automated doors, wide aisles, low shelving, clear signage, ramps, assistive technology, good lighting.

Flexible

• Mobile shelving and low profile service desks, multi-function spaces, adaptable lighting & wiring solutions for changing technology.
building & design trends roundup

Community Focused

- Visually engaging, landmark, open, welcoming, space for people, relaxing/comfortable atmosphere, respectful of heritage, variety of seating options, personalization.

Experiential

- Interactive spaces & views, technology & equipment that encourages exploration, cultural promotion, community engagement, fun, a ‘destination’.

Cooperative

- True ‘community centre’: shared cultural and community functions, art galleries, museums, coffee shops, theatres, schools, partnership with social services.
Customer-Centred Philosophy
Self-Service Solutions
Multiple Service Points – Real & Mobile
Technology Experts & Consumer Advisors

Consumer Reports
Buying Guides
Telephone Books

ereaders try before you buy

eReaders are changing the way we read

ereader Timeline History of the Printed Word
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Is it sometimes hard to get to the Library to pick up items you’ve reserved? Don’t worry – we can mail them to you! Select **Library Express** delivery when you reserve an item, or call the Library when you’re notified that your item is ready and ask us to mail it to you. A $2 postage fee will be charged to your Library account.

Enjoy a romantic afternoon with **violin and piano**. Elizabeth Brausa Brathwaithe and Mary Drews play music of Handel, Schubert, and Brahms on **Sunday, September 26 at 3:00pm**.
Personalized Assistance & ‘Life Support’

PLANNING A TRIP?
Start @ your library
Talk with Kim, our travel librarian, about your destination and stop by our Travel Neighborhood
maps
phrase books
ALSO A DESTINATION

Recipe Assistants
Find recipes & savory meal ideas at your library
Welcome to the Topeka and Shawnee County Public Library’s Recipe Request page. This page is designed to help you find the perfect recipe to fit your needs. Need a dish for a special occasion? Trying to duplicate a recipe that your grandmother used to make? Want something new to serve to your kids? Give us a try. We are two librarians with a passion for cooking and reading and collecting recipes and cookbooks. We hope to be your recipe “assistants” for whatever culinary mission you are on.
Staff Expertise & Sharing the Wealth

The Topeka and Shawnee County Public Library Speakers Bureau brings audiences quality speakers and trainers – specialists that will entertain, inspire or inform. Think of us the next time you're looking for a speaker for your organization's events. Bookmark this page for quick and easy access to this community resource. Speakers and topics are updated periodically.

Brian Adams
- Titanic Remembered
- Kansas Biographies
- Classic Film Stars of the 30's and 40s

Charity Rouse
- Songs of the American Temperance Movement
- Kansas Songs Through the Years
- Why do I Geek Genealogy?

David Lee King
- Emerging Trends and How They are Impacting Your Organization
- Video on the Web: A Primer

Deborah Bryan
- It's Not Your Grandmother's Christian Fiction Anymore
- Stick a Book in Your Ear: Download an e-audiobook from your library

James Mosher
- Healing Music
- Harping for Hospice
- Wicca/Paganism

Jeff Imparato
- How to Find Grants for Your Nonprofit

Request a Speaker
If you want to have a speaker come to your group and talk about library services choose "Library Services" instead of a speaker on the form below under Speaker Requested.

Select Speaker & Topic
Speaker Requested
- Becky Hinton

Choose a Topic for Becky Hinton *
- Computer Training Center

Topics

Please list one or more of the topics are are of interest to your group.
Come see the Puppies on the AdventureMobile July 16th-20th.

Puppies make fun pets. Ours are on loan from the Helping Hands Humane Society and are up for adoption!
service trends roundup

Relational: It’s a place where people connect, share and create the atmosphere. Build lifelong relationships.

Authentic: Consumer trust is key. Relevance to the community and its current needs informs choices of materials & services.

Responsive: Assess the current user needs and while simultaneously looking ahead to the future trends and positioning.

Personalised: Does the community feel this is a place where they belong? Can they see themselves and their needs represented?

Creative: People work in different ways and spaces can create the vibe for meaningful experiences and lifelong growth.

“To most people it’s just a place to go for a good story, entertainment and time to be with friends.”
Social Skills: In an atmosphere based on building trust and relationships, this is one of the most fundamental skills.

Curiosity: People who are curious are also self-learners, they seek out new information, ideas and technology.

Creativity: Helping customers requires so much more than knowledge of a particular system. The multitude of media require a troubleshooting mentality and the ability to analyze and ‘think outside the box’.

Confidence: To move forward independently in their work, education and training. Also to share their knowledge & expertise.

Flexibility: To deal with constantly evolving technology and spaces.
the future is here...

...ready or not
“Teacherless” Education

• Learning through a movie
• Learning through an app
• Learning through our accomplishments
• Learning through an experience
• Learning through a game
• Learning through music
• Learning through podcasts
• Learning through virtual world experiences
• Learning through smells, tastes, and sensory involvement
• Learning by using a combination of all of the above
First Public Library to Create a Maker Space

Re-imagining a public library in the age of the maker and hacker, the Fayetteville Free Library (FFL) in New York State is the first public library to create a maker space in the United States.

Lauren Smedley wrote a graduate school project paper/proposal for creating a maker space within a public library. FFL Executive Director Sue Considine liked it and hired Smedley to make it happen.

Ms. Smedley told me about a few of the visionaries who inspired her, so I spent some time reading those
Google’s Project Glass (Under Development)
Project Glass: One day...
Emotiv’s EPOC Neural Headset (On Sale $299)

Based on the latest developments in neuro-technology, Emotiv has developed a revolutionary new personal interface for human computer interaction. The Emotiv EPOC is a high resolution, neuro-signal acquisition and processing wireless neuroheadset.

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some future trends & possibilities

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• International Wireless Network
• Artificial Intelligence
• Increasing Entrepreneurial/Flex work force
• Increased free time
• Virtual Education
• ‘Prosumers’ rather than Consumers (producers-consumers)
• Project-based workforce
Is the library of the future in the stories or in the books?

Thank you for your kind attention. Any questions please contact:

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